

ST PATRICK'S



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STUDENT EXPERIENCE

Strategy 2015-2017

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FOREWORD

St Patrick's College has always adopted a student-centred approach in all that we do and our commitment to enhancing the Student Experience plays a key part in the college's strategic long-term plans.

All those connected with the college, at whatever level, - academic staff, administrative and professional staff, students, and members of the Board of Governance - have a part to play in developing St Patrick's Student Experience Strategy. Development of the Strategy is based on two fundamental precepts:

- It is the responsibility of every member of the College to help develop and deliver an exemplary Student Experience.
- The best way to make maximum progress and achieve the desired outcome is to work in partnerships, which, depending on the specific context, may be between students and staff, or between members of staff.

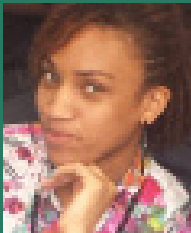
It will take time to get to where we desire, but we will get there. What matters is that we all adopt a constructive attitude, are willing to listen to the views of others and where necessary are willing to try out new ideas and to try to do things differently. It is my belief that if we all work together constructively with a positive "can do" mind-set, and aim to ensure an excellent Student Experience at the College, then our efforts will be crowned with success.



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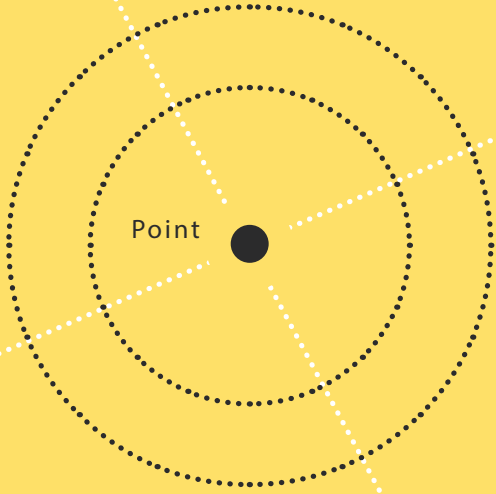
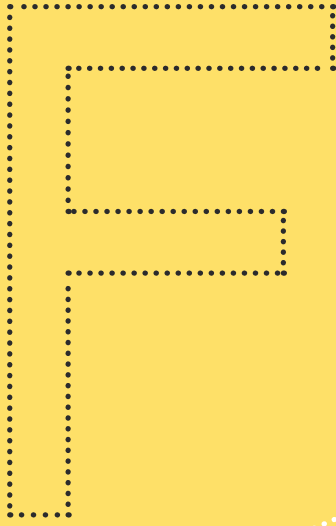
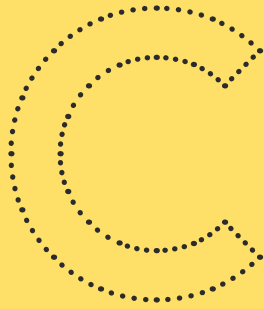
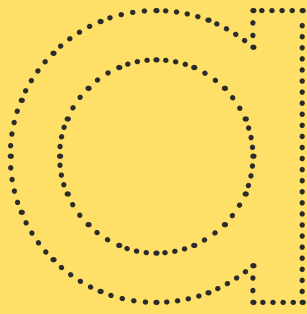
STUDENT EXPERIENCE OFFICER



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STUDENT *The* EXPERIENCE

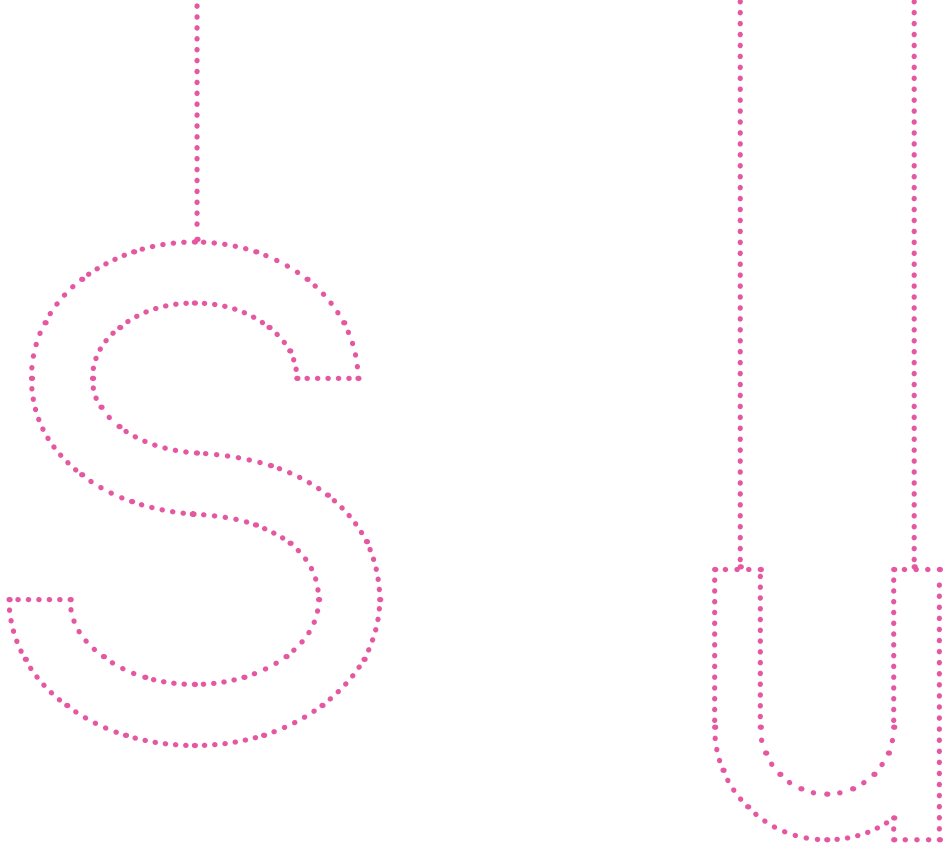
- Ensure a student centric approach at all times by way of involvement and engagement.
- Work closely with the Student Council to ensure satisfactory student representation and involvement in the decision-making process, College committees and with Senior Management.
- Provide a safe and supporting environment conducive for learning.
- Ensure student experience performance is benchmarked and is incorporated into the Colleges' reporting processes.
- Ensure mechanisms are in place to offer quality guidance and support for students.



ACADEMIC STANDARDS QUALITY STANDARDS

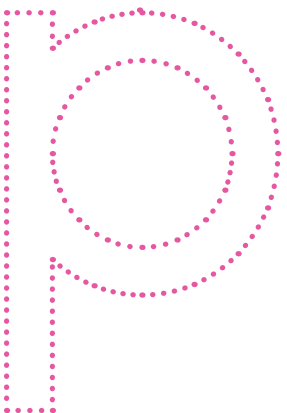
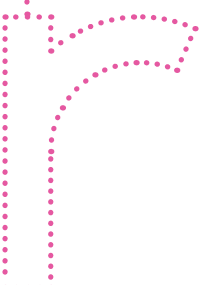
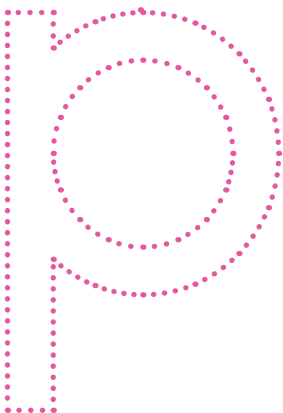
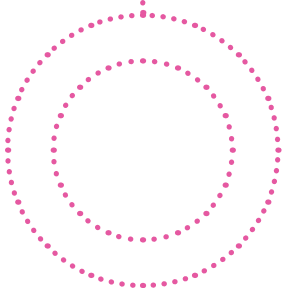
- To assure and enhance the quality of student opportunities for learning.
- To support internal and external peer involvement in respect of assuring and enhancing the quality of academic provision.
- To monitor and review the quality of resource provision for all programmes across all Schools and to ensure that resource allocations remain fit for purpose.
- To take into account and comply with all other mandatory College policies and procedures that impact directly upon the quality of the student experience, such as the Equal Opportunities Policy and the Health & Safety Policies.
- To engage actively with industry, with the aim of improving the quality of student learning opportunities to ensure students are globally employable.





STUDENT COUNCIL

- The Student Council is of paramount importance. We will encourage it to expand its activities and ensure that we work in close partnership with it.
- We will assist the newly established Council to become sustainable, effective and credible and to maintain good governance.
- Ensure the Student Council Constitution is adhered to, ensuring communication between the College and the Student Council is efficient.
- Ensure the Student Council is provided with sufficient support and responsibility to help shape the student experience at the College.





TEACHING & LEARNING

To favour an 'outside in' approach, which is service oriented.
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To adopt a student centred approach to Teaching, Learning & Assessment Practices.
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To maintain and develop our commitment to widening participation
in Higher Education from under-represented groups.
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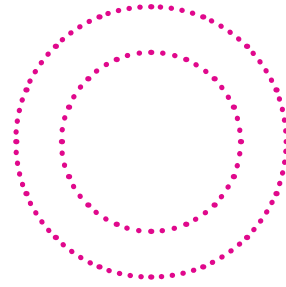
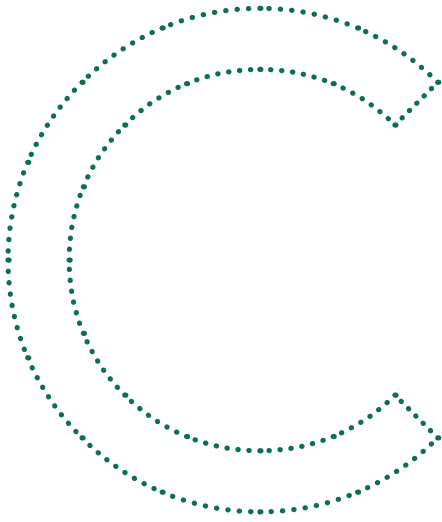
To use new technologies and green IT wherever possible.
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To adopt a research informed approach to learning and teaching.
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To continuously develop and offer industry focused programmes
that will improve employability prospects for all students.
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COMMUNI- CATION

- Embrace innovation and technology to improve communication within the College.
- Communicate at all times the outcomes and actions emerging from information on the student experience, expectations, and aspirations to all staff and students.
- We shall ensure effective internal communication channels and systems which facilitate timely consultation with, and communications between, students and staff on all matters concerning the student experience.
- We shall establish ways and means to recognise and reward the establishment of successful partnerships between students and staff.
- We shall examine and explore the nature of the relationship between the student and the staff experience.
- Ensure the sharing of good practice within the College to promote student and staff engagement at all levels.

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